

Proposed project

Project Name: GP Web Site Template
Number of Programmers required: 3

Objectives:

Overall objective is to prepare a full web site to serve the need of General Practitioners (GPs) in Primary Care. Web site is to be created as a content management system that can be easily replicated with a simple CSS (cascading style sheets) change to create different presentation.

CMS (Content Management System) should be easily managed by personnel not very IT literate as many doctors or practice administrators do not have strong IT knowledge nor time

Modules required to be designed:

Practice Information

A practice web site empowers patients by providing open access to information about services and treatments available within the practice. It can provide information on practice procedures and policy so that patients are able to understand more clearly the methods the practice uses for managing their treatment and can provide access to information about services in order to increase patient choice.

A library of health information for all patients

Most practices produce information leaflets for patients on a wide variety of subjects. Writing this kind of material and keeping it up-to-date can require a great deal of resources. We need to produce a library of patient education material for inclusion on the web site.

Online repeat prescription form

Many practices have a problem collecting repeat prescription requests. Valuable staff time can be wasted transcribing requests from an answering service. Similarly, patients can find it very frustrating trying to get through on the phone. By allowing patients to request prescriptions online, you can deal with any number of requests simultaneously and staff can collect them at their convenience.

We need automated system that can deliver prescription requests to any email address you require 24 hours a day, 7 days a week. It has to a database and backup facilities to ensure that no information ever goes missing from the system.

Online patient registration

To allow new patients to register with practice online. Our registration form will be an exact duplicate of the standard NHS (National Health Service) registration form.

Online registration is a useful patient recruitment tool for patients such as students and people who are new to the area and who would not normally visit the surgery unless they needed a doctor.

Online appointments

Allowing patients to make appointments online saves staff time and empowers patients in their dealings with the practice. Most practices have some appointments available during the working day which could be easily set aside for booking online.

Practices that operate a same day appointment system can use online booking to make a number of appointments available to patients who need to pre-book or who find it difficult to get to the phone early in the day.

An automated mailing list lets you get the message out to everyone

We can set up a mailing list which will allow doctors to communicate directly with all patients who sign up to receive regular news from the practice. This service can be used to supplement other communication channels and is especially handy for sending out notifications for campaigns like flu jabs and special events such as men's health week etc.

Practice Newsletter

If practice produces a regular practice newsletter, a website can be the ideal distribution medium. We can create a PDF version of the newsletter so that patients can download it directly and print it at home. You can also print copies as they are required directly from the web site for distribution within the practice.